

Specialist advice and elective single point of access (SPoA)

A simpler, faster and more consistent way to access elective care



NHS England has written to GP practices

The letter provides information and guidance to GPs and their patients on what is meant by the model and what they should expect from secondary care.



What is specialist advice and elective SPoA?

GPs send referrals to a single point of access. Patients receive specialist advice and the right care, in the right place, first time.

How the elective SPoA model works



1 GP referral

The GP submits a referral through the elective SPoA.



2 Specialist review

The referral is triaged by the SPoA team or a specialist.



3 Specialist advice

The GP receives advice and recommendations.



4 Right care

The patient receives the right care, treatment or support in the right place.



5 Faster access

Patients avoid unnecessary waits and get the care they need sooner.

Working together to design and refine SPoA pathways

Trusts and ICBs have been asked to work with local GPs and GP leaders, for example, local medical committees and interface groups, in the design and ongoing refinement of elective SPoA pathways.



Work with local GPs and GP leaders



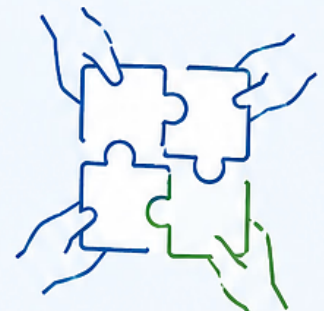
Use local insight and feedback



Continuously improve pathways



Deliver better outcomes for patients



In summary

Elective SPoA and specialist advice aim to improve patient care by ensuring referrals are reviewed quickly by the right people, so patients receive the most appropriate care, advice or treatment without unnecessary delay.



Working together, we can deliver a more efficient, consistent and patient-centred elective care system.